

## Order Procedure

1 Please send your order by email (info@deuxpoissons.com) with the following details:

(1) **Contact information**

Please provide us with your contact information, including full name, post address, phone number and email address.

(2) **Type of ring**

Please choose type of ring from Round, Square, or Half Round, and width for each ring.

(3) **Ring size**

Please mention your size with Japanese size, US size or inside diameter.

(4) **Engraving**

If you would like to have engraving on the inside of your ring, please inform us of words for each ring. We offer free engraving of up to 15 characters for each ring. Your engraving can include CAPITAL LETTERS, numbers and punctuation. It is not possible to engrave small letters and any unique symbols that are not part of a standard typeface.

(5) **Payment method**

Please choose payment method you prefer: PayPal or bank transfer.

\*For bank transfer, JPY 4,000 as bank charge to receive international remittance will be added.

\*If you use PayPal, please inform us of your PayPal account email address.



2 When we receive your order by email, we will send you ORDER CONFIRMATION and inform you total price.



3 Please pay within 1 week after the date that is mentioned in ORDER CONFIRMATION.



④ When we confirm your payment, we will start production. Production will take about 1.5 months.



⑤ When the ordered ring is ready, we will send the ring to your post address by EMS.

**[Cancellation]** Please note that we cannot accept any cancellation or refund after production has started.

**[Shipping cost by EMS]**

Asia	JPY 1,400
Oceania, North America, Central America and the Middle East	JPY 2,000
Europe	JPY 2,200
South America, Africa	JPY 2,400

\* Shipping charge plus 500 yen insurance fee.